Each recommended service must be performed within 1,500 miles of the normal service interval listed in the Warranty and Maintenance Records Information booklet. Volvo owners will be responsible for maintenance costs when mileage precedes or exceeds the recommended interval by 1,500 miles. Service intervals missed by the owner will not be performed. Authorized Volvo retailers will perform the service that is appropriate for the mileage or age of the vehicle. Volvo recommends that you bring your vehicle in for service at least once a year regardless of mileage.

**Optional Program Upgrades**

Volvo owners may have the opportunity to purchase program upgrades for additional coverage. Please contact your authorized Volvo retailer for more information.

**Items Not Covered:**

- Wear items outlined on page 41 of the Warranty and Maintenance Records Information manual.
- Damage to the vehicle resulting from normal wear and tear or abuse.
- Vehicles severely damaged and/or declared to be a total loss by an insurer.
- Severe operating conditions requiring additional services.
- Customer requested services or Volvo retailer suggested services not specified in the Volvo Warranty and Maintenance Records Information booklet.

The Volvo Complimentary Factory Scheduled Maintenance Program is transferred automatically to subsequent owners of the vehicle within the program period.

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**COVERED ITEMS QUICK REFERENCE GUIDE**

<table>
<thead>
<tr>
<th>Coverage Period</th>
<th>Volvo Complimentary Factory Scheduled Maintenance 3 years or 36,000 miles</th>
<th>Volvo Warranty Coverage 4 years or 50,000 miles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scheduled maintenance services</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Engine oil and filter, replace</td>
<td>Yes*</td>
<td>No</td>
</tr>
<tr>
<td>Cabin air filter, replace</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Adding fluids</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Brake pads</td>
<td>Yes**</td>
<td>Yes***</td>
</tr>
<tr>
<td>Wiper blades</td>
<td>Yes**</td>
<td>Yes***</td>
</tr>
<tr>
<td>Brake rotors</td>
<td>No</td>
<td>Yes***</td>
</tr>
<tr>
<td>Adjustments</td>
<td>No</td>
<td>Yes***</td>
</tr>
<tr>
<td>Headlamps, wheel alignment, tire balancing, sunroof adjustment</td>
<td>No</td>
<td>Yes***</td>
</tr>
<tr>
<td>Bulbs</td>
<td>No</td>
<td>Yes***</td>
</tr>
<tr>
<td>Shock absorbers</td>
<td>No</td>
<td>Yes***</td>
</tr>
<tr>
<td>Exhaust system</td>
<td>No</td>
<td>Yes***</td>
</tr>
<tr>
<td>Tires</td>
<td>No</td>
<td>No****</td>
</tr>
<tr>
<td>Worn upholstery, carpeting, interior components</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

* Replacement at intervals specified in the Volvo Warranty and Maintenance Records Information Booklet.
** Included in the Volvo Optional Factory Scheduled Maintenance Upgrade Program options.
*** Covered by the 1 year / 12,000 mile adjustment period only for wear. Manufacturing defects covered for 4 years or 50,000 miles.
**** Catalytic converter is included in the emissions system warranty. Please refer to the Volvo Warranty and Maintenance Records Information booklet for details.
***** Tires warranted by individual tire manufacturers. Please refer to the tire manufacturer warranty booklets in the owner’s Warranty Information Packet.

* Towing – Covered by the Volvo On Call™ program. Please refer to the Volvo On Call™ owner’s guide.
Second Service: 15,000 MILES
Fourth Service: 30,000 MILES

Scheduled Maintenance Program includes a diagnostic check of passive and active safety on-board computer monitoring functions. We care for you and your safety; therefore, in addition to normal service and inspection items listed below, the Volvo Complimentary Factory Maintenance program offers:

The Volvo Complimentary Factory Scheduled Maintenance program is designed to complement your Volvo warranty and software upgrades. This will keep your Volvo up to functional or performance enhancements through checks performed by your authorized Volvo retailer, which will help ensure trouble free operation of your Volvo.

The first four regularly scheduled maintenance service is a systems check of the vehicle. Scheduled maintenance coverage for the first 7,500 miles and every 7,500 miles thereafter up to 36,000 miles includes:

- Inspect convertible hardtop (C70 only)
- Replace cabin air filter***
- Visual inspection of bevel gear (all wheel drive models)
- Check battery fluid level and mounting (check more frequently when driving in severe climates)
- Check / adjust engine coolant, power steering* and Reset Service Reminder Indicator (SRI)
- Check / adjust parking brake
- Check fuel and brake lines/hoses for damage or leaks
- Check brake pads
- Check brake fluid level
- Check all wiper blades
- Clean inside of windshield in front of camera
- Check tire pressure, wear and condition**
- Replace engine oil and filter
- Check on-board diagnostic system

Recommended to replace at least once a year or more:

- Check spare tire pressure every 2 years.
- * No power steering fluid check on S40, V50, C70 and C30 models.

Additional Information:

- For vehicles with camera for collision warning:
  - Inspect convertible hardtop (C70 only)
  - Replace cabin air filter***
  - Check / adjust engine coolant, power steering* and Reset Service Reminder Indicator (SRI)
  - Check on-board diagnostic system
  - Clean inside of windshield in front of camera
  - Check tire pressure, wear and condition**
  - Check brake pads
  - Check brake fluid level
  - Check all wiper blades
  - Check / adjust parking brake

- For vehicles in heavy traffic or dirty/dusty areas:
  - Check tire pressure, wear and condition**
  - Check / adjust engine coolant, power steering* and Reset Service Reminder Indicator (SRI)
  - Check on-board diagnostic system
  - Clean inside of windshield in front of camera
  - Check tire pressure, wear and condition**
  - Check brake pads
  - Check brake fluid level
  - Check all wiper blades
  - Check / adjust parking brake

First Service: 7,500 MILES

*** Recommended to replace at least once a year or more

According to the FSM program at any time. Volvo reserves the right to make changes to or terminate programs. See your Volvo retailer for additional information. Volvo will cover the recommended services at any authorized Volvo retailer in the United States. Coverage begins with the date the vehicle is delivered to the original purchaser or the original lessee, or on the date the vehicle is placed in service as a "demonstrator." This program is transferable to another vehicle.

Maintenance Records Information

Please refer to your Warranty and Maintenance Records Information booklet for complete service maintenance programs. See your Volvo retailer for details for optional FSM upgrade information including service interval.

We hope this program will help ensure trouble free operation of your Volvo through functional or performance enhancements through checks performed by your authorized Volvo retailer, which will help ensure trouble free operation of your Volvo.